

ProFinish® Warranty

Simonton Windows® (hereinafter, "Simonton"), manufacturer of ProFinish® products, warrants to the original resident purchaser/property owner that any ProFinish® product is free of manufacturing and/or material defects. This Warranty applies as long as such owner resides in the home in which the ProFinish® products were installed as is subject to the conditions and limitations herein listed. If ProFinish® products are installed in multi-family, commercial or rental properties, refer to the "Commercial Applications" section of this Warranty.

This Warranty covers only those manufacturing and material defects, as specified herein and does not include defects or damages attributable to faulty or improper installation; normal weathering; defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder; misuse; abuse by harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere; mildew; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over the glass surface edges or occurrences beyond Simonton's control.

Vinyl-Lifetime

The vinyl components of ProFinish® products are warranted against defects such as peeling, flaking, chipping, blistering and corrosion for the life of the product. If such defects occur, Simonton will provide replacement parts at no charge. Warranty on the vinyl becomes void if vinyl is painted, stained or if the surface is altered in any way.

Hardware-10 Years

The ProFinish® hardware (locking mechanisms, fasteners, rollers, balances, etc., excluding the finish on patio door brass handles) is warranted against defects such as peeling, flaking, rusting, blistering, corrosion and breaking for a period of ten (10) years. If such defects occur, Simonton will provide replacement parts at no charge.

Screen-10 Years

The ProFinish® aluminum screen frame is warranted against peeling, flaking, blistering, and corrosion for a period of 10 years from the date of installation. The fiberglass mesh screen is warranted against insect damage, punctures and tears for 10 years from the date of installation. If such defects occur, Simonton will provide replacement parts at no charge.

Glass-10 Years

The installed and sealed ProFinish® insulating glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the air space of the sealed unit for a period of ten (10) years. If such defects occur, Simonton will provide a replacement insulating glass unit at no charge.

Insulating glass units containing capillary tubes (recommended for use in insulating glass units traveling through or being installed in areas with elevations 7,000 feet or more above sea level) are warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the air space. If such defects occur, Simonton will provide a replacement insulating glass unit at no charge for a period of ten (10) years. If the glass should fail after the designated time period, Simonton will charge the full selling price for the insulating glass unit.

Condensation on windows and doors, which may occur as the natural result of humidity within the house or building and interior/exterior temperature differentials does not indicate a defect in the window or door and is not included in this Warranty. Additional information concerning condensation is available upon request.

Transferable Warranty

The ProFinish® Warranty is transferable by the original property owner to one subsequent owner provided Simonton receives notice of transfer of title of the registered property within thirty (30) days after the date of transfer of ownership, and provided such notice is accompanied by a copy of this Warranty and a certified check in the amount of \$50.00. The transfer will not extend the Warranty period.

Claims

Any claims for defect under this Warranty should be submitted in writing promptly after discovery to the contractor who installed the ProFinish® product. The claim must refer to the product order number (located in the head of each product) and specify the defect claimed. Allow a reasonable time for inspection.

Repair Procedure

This Warranty is limited to Simonton, at its option, repairing and/or replacing defective parts (color matching not guaranteed) free of charge to the Warranty holder. If, after inspection, it is determined that the claim is valid in accordance with the provisions of this Warranty, Simonton agrees, at its option, to repair or replace any defective part or component as warranted above when said defective part or component is returned to Simonton. Purchaser/property owner shall pay return transportation charges.

Labor

Labor costs are not included under this warranty and neither Simonton nor its distributors will be responsible for any costs incurred in the removal, replacement, installation or reinstallation of the ProFinish® product or any part thereof, furnished by Simonton under this warranty.

Warranty Extension

The original Warranty period shall not be extended by any such repair or replacement, but any remaining Warranty time period shall continue in effect and be applicable under the terms and conditions of this Warranty to the repaired part or component of the product.

Product Changes

Simonton reserves the right to discontinue or change any product it manufactures. If the part or component of the product originally installed is not available and Simonton determines to make replacement, Simonton shall have the right to substitute such part or component designated by Simonton to be of equal quality and price.

Commercial Applications

If ProFinish® products are installed in a building operated as a multi-family dwelling or used for commercial purposes or rental properties such as schools, churches, apartment complexes, government owned structures, office buildings, etc., then this Warranty will not be transferable.

Other Warranty Considerations

On some installations caulking is used to seal the frames or trim package against water or air penetration. Caulking is not considered a part of the ProFinish® product, and therefore, is not covered under this Warranty. Caulking is normally considered a maintenance responsibility of the homeowner.

This warranty is valid only if products manufactured by Simonton are used, but shall be void if accessory products not manufactured by Simonton are installed which cause defects to occur in the Simonton products.

The warranty statements contained in this certificate set forth the only express warranties extended by Simonton Windows® for ProFinish® products, and the provisions hereof shall constitute the purchaser's exclusive remedy for breach of this Warranty given under this certificate. Simonton shall not be liable to property owner for incidental or consequential damages for breach of any written or implied warranty on the ProFinish® products.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitations of incidental or consequential damages, so that the above limitation or exclusion may not apply.

This Limited Warranty gives specific legal rights. There may be other rights which may vary from state to state.

Corporate Headquarters
Simonton Windows®
SBR Office Park
5300 Briscoe Road
P.O. Box 1646
Parkersburg, WV 26102-1646